

Warranty Coverage and Exclusions for Mercury Racing Outboard Products

The purpose of this section is to help eliminate some of the more common misunderstandings regarding warranty coverage. The following information explains some of the types of services that are not covered by warranty. The provisions set forth following have been incorporated by reference into the Mercury Racing Division Three Year Limited Warranty Against Corrosion Failure, the Mercury Racing Division One and Two Year Limited Warranties.

Keep in mind that warranty covers repairs that are needed within the warranty period because of defects in material and workmanship. Installation errors, accidents, normal wear, and a variety of other causes that affect the product are not covered. Warranty is limited to defects in material or workmanship, but only to retail customers that purchase from a Dealer authorized by Mercury Marine to distribute the product in the country in which the sale occurred, and then only after the Mercury Marine specified pre-delivery inspection process is completed and documented. Should you have any questions concerning warranty coverage, contact your authorized dealer. They will be pleased to answer any questions that you may have.

GENERAL EXCLUSIONS FROM WARRANTY

1. Minor adjustments and tune-ups, including checking, cleaning or adjusting spark plugs, ignition components, carburetor or EFI settings, filters, belts, controls, and checking lubrication made in connection with normal services.
2. Damage caused by lack of maintenance.
3. Haul-out, launch, towing charges, and all related transportation charges and/or travel time, etc.
4. Additional service work requested by customer other than that necessary to satisfy the warranty obligation.
5. Labor performed by other than an authorized dealer may be covered only under following circumstances: When performed on emergency basis (providing there are no authorized dealers in the area who can perform the work required or have no facilities to haul out, etc., and prior factory approval has been given to have the work performed at this facility).
6. Use of other than Mercury Precision or Quicksilver parts when making warranty repairs.
7. Engine noise does not necessarily indicate a serious engine problem. If diagnosis indicates a serious internal engine condition, which could result in a failure, condition responsible for noise should be corrected under the warranty.
8. Lower unit and/or propeller damage caused by striking a submerged object is considered a marine hazard.
9. Water in the starter motor.
10. Starter motors and/or armatures or field coil assembly, which are burned, or where lead is thrown out of commutator because of excess cranking.
11. Valve or valve seat grinding required because of wear.